

Our 'Plain Talk' Product Warranty

Rev. July 27, 2023

BUNTING'S LIFETIME MAGNET GUARANTEE

The magnetic properties of all magnets installed by Bunting® Magnetix Co. (Bunting) as component of a Bunting product, or sold by Bunting as a separate product, are guaranteed to the original purchaser for the life of the product. There should be no substantial loss of magnetism as long as the product or the magnets are used in a proper manner and for designed and intended purposes. Loss of magnetic strength due to abuse such as overheating, physical shock, electrical charge, or exposure to moisture or corrosion is exempted from the lifetime guarantee. Determination of occurrence of such abuse as a cause of any magnetic strength loss shall be within the sole discretion of Bunting.

BUNTING'S ONE YEAR LIMITED WARRANTY

We want our products to exceed your expectations. To support this objective, Bunting warrants its manufactured products and equipment to be free of defects in material and workmanship, and to conform with originally quoted specifications, and specifications for fit of printing cylinders and bases to customer-owned printing equipment, for ONE YEAR from the date of shipment to you. Particular terms of the ONE YEAR warranty are:

- a) Bunting will make corrections or remediation in response to the purchaser's claims under the terms of this warranty by replacing any defective parts or, at Bunting's option, by making repairs or adjustments to any defective parts when the Purchaser does each of the following:
 - The Purchaser provides written notice to Bunting of the claimed defect, the notice specifying the product's serial number (when applicable) and date of purchase. The notice must be received by Bunting within one year of product receipt.
 - The Purchaser returns the part(s) or equipment which are the subject of the claim to the appropriate Bunting location (Newton, Kansas or Elk Grove Village, Illinois) prepaid, for inspection and verification of defect.
 - The Purchaser accepts shipment of any replacement part(s) from the location designated by Bunting, either Origin Newton, Kansas or Origin Elk Grove Village, Illinois.
- b) The one year warranty is limited to the replacement of defective parts. Bunting reserves the option to provide replacement parts, whether mechanical, electrical, or electronic, that are new, or remanufactured parts tested to be equivalent to new parts in fit and function. Replacement of a part under warranty does not extend the original warranty term. The Purchaser is responsible for any incidental expenses related to installation and/or adjustment of replacement parts unless otherwise agreed to in writing by Bunting.

- c) The Bunting one year warranty does not apply to products or parts damaged or made inoperable due to abuse, improper maintenance or repairs, misapplication, incorrect adjustments, exposure to corrosive or abrasive materials, or any modification or alteration affecting the operation of the unit which is not authorized in writing by Bunting. Determination of such causes of abuse or damage shall be within the sole discretion of Bunting.
- d) Bunting will not be liable beyond purchase price for any incidental or consequential damages caused by any defect in its products. Under no circumstances will Bunting's liability exceed the purchase price of the product(s) furnished.
- e) Components not manufactured by Bunting, including items such as motors, reducers, and bearings, will only be covered by other manufacturers' warranties, if any. These parts will be initially billed to the customer. When the OEM provides warranty coverage, then Bunting will credit the charges back to the customer.
- f) Wear items such as conveyor belts and flexible dies are not covered by the Bunting one year warranty.
- g) The Bunting one year warranty, in combination with the lifetime warranty on magnetic properties, are in lieu of all other warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose.
- h) Extended warranties for specific products may be available at additional cost. Please inquire. This one year limited warranty shall not be modified except upon issuance in writing of such extended warranty.
- i) The Bunting one year limited warranty extends only to the original Purchaser and is non-transferable.
- j) BUNTING MAKES NO OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO PRODUCTS PURCHASED BY THE PURCHASER.

Questions about these terms? Contact your Bunting sales representative or call 316-284-2020.